

Solutions Study



Solution: Using SAP's WM

Situation

Aspen has various large customers who are using SAP. While we are not physically using SAP's WM in our operations we are involved in using SAP through connectivity and online directly onto our customer's system.



Strategy

After much review, Aspen has familiarized ourselves with the SAP WM application. We have not needed to install this application into our sites mainly due to our customers not feeling the application provided them with the robustness that was needed for a WMS. However, our approach has been to learn as much as possible about the application to aid our customers in determining best solutions to logistics problems. We have always approached each solution with the flexibility that is needed for our customer. If our customer wants to be on a specific application, we want to understand that platform to provide the best solution possible for them. We also feel it's our job to provide input as to any limitations we may see in using specific systems required by our customer. Our business is service. Technology can enhance that service if used effectively. Our culture is one to challenge each other and the processes we develop to create opportunities for improvement.



Results



Due to our improvement approach and our need to provide the best solution to our customers, Aspen has been asked to have resources dedicated to a customer's SAP implementation team. This team meets regularly throughout the country and is not only responsible for the action items of converting to SAP, but also in testing the system and determining work flow processes. This direction has not only provided our customers with additional resources internally for this massive undertaking but has also allowed them to create better processes due to the well-rounded team that they have gathered. These resources have so far been dedicated to this customer for 12 months.

ASPEN

Solutions Study



Aspen is a top 100 third party logistics firm who has been in business for over 30 years and operates approximately 3 million square feet of modern refrigerated and ambient warehouse facilities along with their own fleet of trucks. Aspen specializes in a variety of value-added services, including co-packing, pick pack, just-in-time inventory management and time sensitive custom deliveries. Aspen is a specialist in the retail and healthcare supply chain and understanding the details involved with shipping to major retailers and grocery chains.

ASPEN

AspenLogistics.com

(800)741-7360 info@aspenlogistics.com

43385 Business Park Drive, Suite 120

Temecula, CA. 92590

WAREHOUSING

TRANSPORTATION

VALUE ADDED

TECHNOLOGY

